

Happy Party Bus terms and conditions for service agreement

1. All deposits and prepayments are **NON refundable**. You are required to confirm your reservation and can't be transferred to different Date.

2. Cancellation Policy

- a. One-way or round-trip cancellations must be made no less than four weeks prior to the event date for a full refund. If one-way or round-trip service is cancelled within two weeks of the event date, balance will be charged in full.
- b. Charter/hourly service cancellations must be made no less than 4 weeks prior to the event for a full refund. If a charter/hourly service is cancelled within two weeks of the event date, balance will be charged in full.
- c. Wedding/Quinceanera cancellations must be made no less than eight weeks prior to the scheduled event date to avoid payment in full.
- d. Prom/Homecomings cancellations must be made no less than four weeks prior to the scheduled event date to avoid payment in full.

3. Accepted payments methods are: credit/debit cards, Zelle, Venmo, PayPal, QuickPay, cashApp, Bitcoin or cash. Any other methods of payment are non acceptable.

4. All of the prices are final, no additional, hidden or extra fees will be charged for Zelle, Bitcoin or cash payment. Processing fee for other types of payments will be added. Also charges described below will be added as well.

5. Unless stated otherwise in Charges and Fees, The Gratuity is Not included in the price and we suggest 15% - 20% of the base fare.

6. Customer authorizes Happy Party Bus to bill the credit/debit card on file (same card used for the deposit) for any charges for damages caused by the passengers (\$250 minimum charge for damages), extra stops/overtime, sanitation fee, non-smoking fee, cancellations and any other fees that may be incurred as a result of the rental described in this agreement.

7. The credit card holder assumes full financial liability for any damage to the bus caused during the duration of the rental by them or any members of their party. A fee of \$250 will apply for each punctured seat hole. Other incidents will be assessed after receiving an estimate from the repair shop. Minimum damage fee is \$250.

8. Sanitation fee is \$250 per incident. Vomiting inside of the vehicle is strictly prohibited and will result in an immediate fee of \$250.

9. Smoking is prohibited in all of our vehicles. Each incident will be assessed a fee of \$250, no exceptions. The driver will terminate the reservation if the customer is smoking inside of the vehicle.

10. Food is not allowed in any of our vehicles (including Jell-O-shots). Exceptions only for closed containers B-day transportation.

11. Vehicles can not be loaded beyond seating capacity.

12. Alcohol consumption by minors is prohibited by law. If minors are caught with alcohol or consuming alcohol the reservation will be terminated immediately. Authorities will be notified. Any person(s) who is 21 years and older will be responsible for the underage passengers. No refunds will be given.

13. Absolutely no illegal drugs and or weapons of any sort are allowed in or around any of the vehicles. If passengers are caught with illegal substances or weapons the reservation will be terminated immediately. Authorities will be notified. No refunds will be given.

14. In compliance with the Chicago 9-114 ordinance, we reserve the right to terminate the trip and inform the police if the passengers were to engage in any of the following: 1. to possess or consume alcoholic liquor under the age of 21. 2. to engage in disorderly conduct. 3. to possess any drug paraphernalia. 4. to unlawfully possess a firearm. 5. to discharge a firearm. 6. to hurl projectiles from the vehicle. 7. to commit indecent exposure. 8. to litter. 9. to unlawfully possess or use cannabis or any controlled substance. - If a passenger violates this section, or if a passenger's actions causes bodily harm or property damage, the driver, or security guard will report to the Police Department any such violation and if necessary sign a complaint.

15. Chicago 9-114 ordinance cont. No person will be allowed onto the vehicle who is visibly inebriated unless the next stop is the point of origin or final destination.

16. Chicago 9-114 ordinance cont. All trips with 15 or more passengers that permit the use of alcohol during the ride will have a security guard. The buses are also equipped with 24/7 recorded surveillance.

17. If any fighting, brawling, or pushing will occur inside or around any of our vehicles, the service will be terminated immediately with no refund. Also, if any verbal confrontations will occur with customers and any other people, services will be terminated without a refund as well.

18. Happy Party Bus trips may contain a equipped with one or more fully operational security cameras.

19. No vehicles shall include a stop for purposes of visiting any public park during the hours the park is closed.

20. The driver has the right to terminate the run without refund (if there is blatant indiscretion on the part of the client/s). Also if any of the rules are broken in this agreement, the driver has the right to stop the run immediately.

21. Point to Point/One way trips have 15 minutes to load and depart. After 15 minutes of waiting time, the WAIT TIME fee will apply. For a Happy Party Bus at \$5 per minute. It is very important to be ready on-time to avoid these fees.

22. Happy Party Bus is not responsible for delays caused by weather, traffic conditions, mechanical and tire problems, airlines and/or airport problems, automobile accidents caused by others or acts of God.

23. Happy Party Bus is **NOT** responsible for any articles (wallets, phones, cameras, leftover beverages & etc) left in the limousine/bus. **Always check the vehicle before exiting.**

24. Happy Party Bus is not responsible for any injuries that occur inside and/or outside any of their limousines/buses caused by the passengers. The customers accept full liability for injuries and harm that occurs during and/or after the services caused by the passengers.

25. The remaining balance of the trip may be paid in same way like deposit was made or with cash to the chauffeur upon his arrival on the day of the service (except Bitcoin).

26. Happy Party Bus drivers obey all traffic and parking rules therefore we do not always guarantee Door-to-Door service. Pick Ups and Drop Offs in busy Chicago locations, games, concerts etc. will be arranged at the time of Reservation and/or adjust by driver if needed.

27. Happy Party Bus reserves the right to upgrade a vehicle without notice. If there is a scheduling conflict or mechanical issues with the reserved limousine, we reserve the right to send a different model, but same or better capacity and value limousine/bus.

28. For round trip service (pick up/drop off) there is a possibility that two different limousines/buses will pick you up each time. Therefore, please **DO NOT** leave any belongings or extra beverages in the first vehicle that will be picking you up.

29. Dance and/or "Entertainment" pole in the party buses are there for safety purposes only. Happy Party Bus is not responsible for any personal injuries or damages that occurred due to the use of Dance/"Entertainment" poles or other equipment on the party buses/limousines.

30. We always try to accommodate our customer's preference for a particular style, type or color of a vehicles, however, in rare cases of mechanical breakdowns or adverse environmental/road factors we reserve the right to send a replacement vehicle that is available from our/our affiliates' fleet.

31. All of our vehicles are IPOD and MP3 player compatible and are in working condition when they leave the garage. However, we do recommend bringing CD's or a DVD as a back for your music. Sometimes IPOD connections might malfunction, and it is very important to have a few CD's or DVD's just in case if the IPOD connections are not working.

32. Customer acknowledges that he/she is at least 18 years of age or older and agrees to all the terms by signing this agreement.

33. Happy Party Bus is not responsible for any VIP club service you arrange with the club promoter, and is not responsible for the entrance policies of the nightclubs.

34. If you have any problems with the driver, service or if the driver is late, please call us at 872.222.6454 as soon as possible so we can solve the problem immediately. (We will not be able to issue any credit or refund if you let us know after service is complete).

35. Happy Party Bus serves as Assumed Name of Way For You Corporation. All credit card charges are made and posted by Way For You Corporation

36. By signing Rental Agreement, Customer agrees to comply with all above Terms and Conditions and takes a full responsibility for duration of the service

We try to make our service outstanding and fun for all customers. Please let us know if there is anything else we can do to make your trip better. Thank you for choosing us.